

# BOOKING CONDITIONS

Upon receipt of a non-refundable ONE THIRD Deposit and Booking Form, we will issue confirmation in writing or email; you are then responsible for payment of the full Rental.

**PLEASE INSURE YOUR BOOKING.**

The Balance is payable IMMEDIATELY UPON ARRIVAL.

In the event of cancellation; if the Cottage is re let we will refund the money received, less an administration charge.

Unless otherwise agreed; accommodation is AVAILABLE FROM 4.00 PM on day of arrival, and must be VACATED BY 10.00 AM on day of departure. Please let us know if you are going to arrive after 6pm or depart before 8am.

The person making the booking must be aged 18 or over; and must remain in occupation during the Rental Period.

The accommodation shall be for the persons on the Booking Form only. No additions or overnight visitors.

We reserve the right to refuse bookings; and to ask people to leave who cause wilful damage or are a nuisance to others.

The accommodation on departure must be left in the same condition as on arrival.

We reserve the right to make a charge for any damage, loss, or breakage not made good; or for any excessive cleaning required. Fair wear and tear is accepted.

If for any reason the accommodation is not available, our liability is limited to a full refund of the Rental paid.

Every effort is made to ensure that the facilities advertised are available; but no liability can be accepted for any omissions.

Your use of the cottage, grounds, leisure facilities and pool are entirely at your own risk. We cannot accept any liability for injury or death however caused; nor loss or damage to your personal possessions whilst on the property.

The person making the booking is responsible for the supervision, safety and behaviour of all persons in the party aged under 18.

You must keep dogs under control at all times; clean up any fouling; do not leave them alone in the cottage; nor allow them in bedrooms or on the furniture. We reserve the right to make a charge for any damage caused.

Before using the Pool, which is for residents only, you MUST sign the form confirming your agreement and compliance with the Pool Rules and Conditions of Use. No large inflatables; No diving; No lone swimming; Non swimmers and those aged under 15 must be accompanied by a responsible adult. The Pool may be closed at night; when not in use; or for maintenance.

# GENERAL INFORMATION

## LINEN

Beds are made up for your arrival; (if you require the double bed made up for one, please let us know); please bring your own cot bedding. Towels are provided for the cottage; please bring your own for use in the Pool.

## CONTENTS

Each cottage is equipped to full residential standard, including garden furniture and Freeview television. The kitchen is equipped with a 4 ring cooker, oven and grill; toaster; kettle; microwave; and a wide range of cooking implements and cleaning materials. If there is anything special you require, please ask.

## LAUNDRY

Each cottage has its own washing machine, iron, ironing board and airer. There are rotary cloths lines in the grounds.

## ELECTRICITY

The cottages are all electric; with night storage heaters, an electric fire and immersion heater. Economy 7 Off Peak electricity for heating and hot water is included; daytime electricity is charged for by meter reading.

## PETS

Well behaved pets are welcome at £20 per week; please bring their own bedding.

## GROUNDS

There is ample car parking adjacent to the cottages. The 8 acre grounds consist of formal gardens and lawns, fields, woods and river; with a children's play area, picnic area with barbeque on the bank of the river; and a selection of animals. Please keep gates securely closed.

## POOL

The heated indoor pool has changing rooms, showers, and drying facilities for towels and swimwear. There is a dipper hoist which can be used by the elderly or those with special needs. The pool will be open for your enjoyment; and is for the exclusive use of Gaer Cottages residents.

## GAMES ROOM

The games room has a table tennis table and coin operated pool table. By arrangement; it can be used for group functions and meals. Please ask for details.

*Gaer Cottages is also our home; so we are usually available to sort out any problems, and ensure you have a comfortable and relaxing stay.*

*Our cottages are highly suitable for those with special needs and the elderly. Please ask for details of the equipment we have available, and a copy of our detailed Access Statement.*